

## Monitor of Complaints to Assessment Panel Meetings 2008 - 2009

Ref:	Date Received	From	Subject	Decision	Date Assessed	Working Days	Averages
3091	23 June 2008	<b>SCDC</b>	<b>SCDC</b>	Local Investigate	17 July 2008	18	18
3095	24 June 2008	<b>MoP</b>	<b>PC</b>	Local Investigate	17 July 2008	17	18
3094	27 June 2008	<b>MoP</b>	<b>SCDC</b>	No action	17 July 2008	14	16
3139	17 July 2008	<b>SCDC</b>	<b>SCDC</b>	No Action	12 August 2008	18	17
3140	19 July 2008	<b>SCDC</b>	<b>SCDC</b>	No Action	12 August 2008	17	17
3141	22 July 2008	<b>SCDC</b>	<b>SCDC</b>	SBE Investigate	12 August 2008	15	17
3142	22 July 2008	<b>SCDC</b>	<b>SCDC</b>	No Action	12 August 2008	15	<b>16.28</b>
3206	21 August 2008	<b>OPC</b>	<b>PC</b>	<b>nya</b>			
3207	21 August 2008	<b>OPC</b>	<b>PC</b>	<b>nya</b>			
3229	8 September 2008	<b>PC</b>	<b>SCDC</b>	<b>nya</b>			

Where: **SCDC** = South Cambridgeshire District Councillor, **ODC** = Officer District Council  
**PC** = Parish Councillor **OPC** = Officer Parish Council **nya** = not yet assessed

The Standards Board for England has issued guidance to reflect the Standards Committee (England) Regulations 2008 in respect of the local assessment of complaints. These regulations derive from the Local Government Act 2000, as amended by the Local Government and Public Involvement in Health Act 2007.

The guidance issued clearly states that *'the assessment sub-committee should complete its initial assessment of an allegation within an average of 20 working days, to reach a decision on what should happen with the complaint'*.

Counting the working day following receipt of a complaint as day 1 and counting to the day the Assessment Panel meets to make an assessment of that complaint, the Assessment Panel is currently achieving a rolling average of 16 days.